

Scorecard - Fire Rescue

Information

Name: Fire Rescue

Description: Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDRF also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDRF provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 139 rescue, suppression, battalion and specialty units strategically located in 66 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 53 front-line rescue units, MDRF also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDRF's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

Domain: Fire Rescue

Owners: Reyes, Maria L. (MDRF); Zubieta, Helen (MDRF); Downey, David

Details

	As Of	Actual	Target	FYTD Actual	FYTD Target
1.0 Customer					
Public Safety Facilities and Resources Built and Maintained to Meet Needs (Fire Rescue)					
Initiative Name	Type	As Of	Status	%	Owners
Completion of Ocean Rescue Facility at Crandon Park		4/30/2015	Not Started	0%	Lamela, Angel (MDRF); Novela, Sylvia; Morales, Gigi (MDRF)
Design and Construction of Arcola Fire Rescue Station 67		4/30/2015	On Hold	0%	Lamela, Angel (MDRF); Novela, Sylvia; Morales, Gigi (MDRF)
Design and Construction of Dolphin Fire Rescue Station 68		4/30/2015	On Hold	0%	Lamela, Angel (MDRF); Novela, Sylvia; Morales, Gigi (MDRF)
Design and Construction of Coconut Palm Fire Rescue Station 70		4/30/2015	In Progress	98%	Lamela, Angel (MDRF); Novela, Sylvia; Morales, Gigi (MDRF)
Design and Construction of Village of Palmetto Bay Fire Rescue Station 62		4/30/2015	Not Started	15%	Lamela, Angel (MDRF); Novela, Sylvia; Morales, Gigi (MDRF)
Design and Construction of Miami Lakes West Fire Rescue Station 64		4/30/2015	In Progress	95%	Lamela, Angel (MDRF); Novela, Sylvia; Morales, Gigi (MDRF)
Increase Countywide Preparedness					
Initiative Name	Type	As Of	Status	%	Owners
Transition the three primary assignments in the DAE program to a County Department Facilitated system by the end of FY14 Q3		2/3/2015	Complete	100%	Lord, Jonathan (MDRF); Serrano, Nixsa (MDRF)
Increase shelter capacity by 10,000 spaces by the end of FY14 Q2		3/21/2014	Complete	100%	Lord, Jonathan (MDRF); Serrano, Nixsa (MDRF)
Consolidate Shelter Plans and Procedures into an all-inclusive, cohesive shelter system		10/28/2014	In Progress	90%	Lord, Jonathan (MDRF); Cyrille, Charles (MDRF)
Incorporate the South Florida Disaster Resiliency Coalition as the primary private sector representative organization into Emergency Support Function - 18 by the end of FY14 Q3		10/28/2014	Complete	100%	Lord, Jonathan (MDRF); Cyrille, Charles (MDRF)
Enhance Service Delivery (MDRF)					
Air Rescue Availability for Transport	Sep '14	100% (113 / 113)	98%	100% (1,387 / 1,393)	98%
Enhance service levels by adding new services and/or stations to meet identified needs by end of the fiscal year	'15 FQ2	0	2	0	2
Number of Fireboat Missions	Mar '15	54	n/a	21	n/a
Enhance Continuity of Service (Fire Rescue)					
Total MDRF Transports	Mar '15	7,489	0	41,317	5,750
Number of Medical Calls Transported by MDRF Rescue Units (Percentage)	Mar '15	39.9% (7,489.0 / 18,782.0)	45.0%	38.6% (41,317.0 / 107,085.0)	45.0%

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▼ Reduce Fire Rescue Response (Wait) Time to Medical Incidents							
Total Average MDRF Life-Threatening Response (Wait) Time	Mar '15	▲	7.09minutes	8.00minutes	▲	7.14minutes	8.00minutes
% of Life Threatening Calls Inside UDB MDRF units arrived to in 8 Minutes or Less	Mar '15	▼	48% (6,215 / 12,947)	50%	▲	53% (38,288 / 71,839)	50%
% of Life-Threatening Calls in MSU Area MDRF Units arrived to in 8 Minutes or Less	Dec '14	▲	85% (6,425 / 7,599)	80%	▲	81% (18,551 / 22,797)	80%
% of Life-Threatening Calls in Rural Area MDRF Units arrived to in 10 Minutes or Less	Dec '14	▼	77% (1,013 / 1,316)	80%	▼	72% (2,831 / 3,948)	80%
Total Response (Wait) Time to 80% of Life Threatening Calls in MSU	Mar '15	■	8.37minutes	8.00minutes	■	8.41minutes	8.00minutes
Total Response (Wait) Time to 90% of Life Threatening Calls in MSU	Mar '15	▼	9.54minutes	8.00minutes	▼	9.73minutes	8.00minutes
Total Response (Wait) Time to 80% of Non-Life Threatening Calls in MSU	Mar '15	■	9.31minutes	9.00minutes	■	9.26minutes	9.00minutes
Total Response (Wait) Time to 90% of Non-Life Threatening Calls in MSU	Mar '15	▼	11.02minutes	9.00minutes	▼	10.85minutes	9.00minutes
▼ Reduce Fire Rescue Response (Wait) Time to Fire Incidents							
Total Average MDRF Structure Fire Response (Wait) Time	Mar '15	▲	5.58minutes	7.30minutes	▲	6.08minutes	7.30minutes
% of Structure Fire Calls in MSU Area MDRF Units arrived to in 8 Minutes or Less	Dec '14	▲	109% (150 / 137)	80%	▲	95% (389 / 411)	80%
% of Structure Fire Calls in Rural Area MDRF Units arrived to in 10 Minutes or Less	Dec '14	▼	65% (13 / 20)	80%	▼	55% (33 / 60)	80%
Total Response (Wait) Time to 80% of Structure Fire Calls in MSU	Mar '15	▲	6.36minutes	8.00minutes	▲	6.79minutes	8.00minutes
Total Response (Wait) Time to 90% of Structure Fire Calls in MSU	Mar '15	▲	7.38minutes	8.00minutes	▲	7.69minutes	8.00minutes
% of Other Fire Calls in MSU Area MDRF Units arrived to in 10 Minutes or Less	Dec '14	▲	95% (655 / 686)	80%	▲	95% (1,960 / 2,058)	80%
% of Other Fire Calls in Rural Area MDRF Units arrived to in 11 Minutes or Less	Dec '14	▼	58% (187 / 324)	80%	▼	62% (600 / 972)	80%
Total Response (Wait) Time to 80% of Other Fire Calls in MSU	Mar '15	▲	9.23minutes	10.00minutes	▲	8.95minutes	10.00minutes
Total Response (Wait) Time to 90% of Other Fire Calls in MSU	Mar '15	▼	11.10minutes	10.00minutes	■	10.76minutes	10.00minutes
▼ Reduce Fire Rescue Response (Wait) Time to Other Incidents							
Total Response (Wait) Time to 80% of Other Calls in MSU	Mar '15	■	10.03minutes	10.00minutes	▲	9.99minutes	10.00minutes
Total Response (Wait) Time to 90% of Other Calls in MSU	Mar '15	▼	12.04minutes	10.00minutes	▼	12.24minutes	10.00minutes
▼ Reduce Fire Rescue Dispatch Time							
Fire Rescue Average Dispatch Time	Mar '15	▲	47seconds	60seconds	▲	44seconds	60seconds
Average Fire Rescue Dispatch Time for Life-Threatening Calls	Mar '15	▲	34seconds	45seconds	▲	33seconds	45seconds
Average Fire Rescue Dispatch Time for Structure Fire Calls	Mar '15	▼	67seconds	45seconds	▼	69seconds	45seconds
911 Call processing time	Jun '15	■	69.0secs	66.0secs	■	72.2secs	66.0secs
▼ Reduce Fire Rescue Response (Wait) Time (MDRF)							
Hospital Wait Time	Dec '14	▲	14.45minutes	15.00minutes	▲	14.35minutes	15.00minutes
▼ Call Volume (Miami-Dade Fire Rescue Department)							
Total Call Volume	Mar '15		22,271	n/a		137,584	n/a
Number of Life-Threatening Incidents MDRF Responded To	Mar '15		13,936	n/a		78,662	n/a
Number of Other Medical Incidents MDRF Responded To	Mar '15	▼	4,846	5,000	▼	28,423	30,000

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Number of Structure and Other Fire Incidents MDRF Responded To	Mar '15	▼	2,017	2,333	▼	11,937	14,000
Number of Miscellaneous Incidents MDRF Responded To	Mar '15	▲	1,472	1,250	▲	18,562	7,500
▼ 2.0 Financial							
▼ Meet Budget Targets [Fire Rescue]							
Revenue: Total (Fire Rescue)	'15 FQ3	▼	\$38,214K	\$95,490K		\$325,380K	n/a
Expen: Total (Fire Rescue)	'15 FQ3		\$95,249K	n/a		\$286,511K	n/a
Monthly Revenue Total (Fire Rescue)	Jun '15	▲	\$14,340	\$0	▲	\$315,925	\$0
% Transport Collection	Sep '13	▼	34.9%	40.0%	▲	44.4%	40.0%
			(1,856.0 / 5,318.0)			(22,116.0 / 49,814.0)	
▼ Sound asset management and financial investment strategies (MDRF)							
2012 (UASI) \$930,675.00	'15 FQ3		0	n/a		538,210	n/a
2013 (UASI) \$880,676.03	'15 Q2		18,800	n/a		n/a	n/a
2011 (UASI) \$1,755,916.31	'15 FQ3		0	n/a		n/a	n/a
▼ Total Accounts Receivable							
Total Accounts Receivable (MDRF)	'13 FQ4		\$160,563.0K	n/a		n/a	n/a
▼ 3.0 Internal							
▼ Units in Service (MDRF)							
Number of Frontline Rescue Units	'15 FQ2	▲	54	53	▲	54	53
Number of Frontline Suppression Units	'15 FQ2	▼	55	56	▼	55	56
Number of Specialty Units	'15 FQ2	▲	18	16	▲	18	16
▼ Department Position Count (Fire Rescue)							
Positions: Full-Time Filled (MDRF)	'15 FQ3	▼	2,327	2,365	▼	2,327	2,365
			(2,340 - 2,365)			(2,340 - 2,365)	
Number of Firefighter Recruits	'13 FQ4	▲	0	0	▲	0	0
Number of Approved Overage Positions	'13 FQ4	▲	0	25	▲	0	25
Number of Part-Time Positions (Including Ocean Lifeguards)	'13 FQ4	▼	94	105	▼	94	105
Number of Temporary Agency Employees	'13 FQ4	▲	25	21	▲	25	21
Number of Sworn Personnel Separating from MDRF	Oct '14	▲	2	3	▲	2	3
▼ Special Assignment Count (Fire Rescue)							
Number of Sworn Personnel on Special Assignment	Nov '13	▲	15	20		n/a	n/a
▼ Reduce Property Loss and Destruction (Fire Rescue)							
Arsons per 100,000 population	Jun '15	▲	0.72	0.85	▲	0.74	0.85
Fire Plan Review Process Timeliness	Jun '15	▼	98.42%	98.50%	▲	99.35%	98.50%
Number of Fire Plans Reviewed	Jun '15	▲	1,568	1,225	▲	12,569	11,025
Total Number of Life Safety Inspections	Jun '15	▲	6,402	6,033	▼	53,726	54,297
Average number of Life Safety Inspections per Inspector	Jun '15	▲	130.65	110.00	▲	114.85	110.00
Number of Certificate of Occupancy Inspections Performed	Jun '15	▲	1,373	1,010	▲	13,461	9,090
Average Number of CO Inspections per Inspector	Jun '15	▲	152.50	110.00	▲	158.31	110.00
Fires (Residential 1-2 Family) Confined to Structure	Mar '15	▲	11	9	▼	41	54
Fires (Residential 1-2 Family) Confined to Room	Mar '15	▼	13	27	▼	83	162
Fires (Residential 1-2 Family) Out on Arrival	Mar '15	▲	20	16	▲	105	96
Fires (Residential Multi-Family) Confined to Structure	Mar '15	▲	3	2	▼	8	9
Fires (Residential Multi-Family) Confined to Room	Mar '15	▼	3	10	▼	31	60
Fires (Residential Multi-Family) Out on Arrival	Mar '15	▲	9	9	▼	50	54
Fires - Commercial and Industrial	Mar '15	▲	17	21	▲	88	126
Total Number of HazMat Incidents	Mar '15	▼	177	232	▼	915	1,392
Structure Fire False Alarms	Mar '15	▼	19	13	▼	92	78

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▼ Enhanced Recycling Efforts at MDFR Facilities																																
<table><tr><th>Initiative Name</th><th>Type</th><th>As Of</th><th>Status</th><th></th><th></th><th></th><th></th><th></th><th>%</th><th>Owners</th></tr><tr><td>Establish Recycling Program at all MDFR Facilities</td><td></td><td>11/7/2014</td><td>Complete</td><td></td><td></td><td></td><td></td><td></td><td></td><td>Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)</td></tr></table>											Initiative Name	Type	As Of	Status						%	Owners	Establish Recycling Program at all MDFR Facilities		11/7/2014	Complete							Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)
Initiative Name	Type	As Of	Status						%	Owners																						
Establish Recycling Program at all MDFR Facilities		11/7/2014	Complete							Zubieta, Helen (MDFR); Eichenbaum, Anita (MDFR)																						
▼ 4.0 Learning and Growth																																
▼ Sworn Personnel Certifications (MDFR)																																
Sworn Medical Certifications		2014 FY			2,000	2,300				2,0002,300																						
▼ Enhance Quality of Patient Care (MDFR)																																
Quarterly Medical Skills Training		'14 FQ4			1,585	1,100				6,4524,400																						